



Document Solutions, LLC

Field Service Technician

JOB DESCRIPTION

EGP is a wholly owned subsidiary of Kyocera Document Solutions America, Inc. a global provider of computer connectable document imaging and document management systems including software applications, network-ready digital MFPs/printers, multifunctional products and wide format imaging solutions. EGP is seeking experienced Field Service Technicians to join our team.

Requirements

- High School Diploma or equivalent
- Experienced in network connectivity and have a minimum of 1 year in Printer/copier service repair
- Have a clean driving record and personal vehicle for daily use
- Be able to lift a minimum of 75 lbs. to assist in loading/unloading equipment

Essential Duties and Responsibilities

Prospective candidates should have the following traits/personalities to effectively operate as a Field Service Technician:

- Punctual, hardworking and have a positive attitude.
- Good communication skills along with strong customer service skills.
- Ability to Diagnose technical issues with imaging equipment or network configurations
- Good character and able to make routine judgment calls concerning service related issues
- Ability to maintain an organized tool and parts inventory
- Ability to use a Tablet (Android Operating System) in order to dispatch and complete service calls
- Self-motivated to excel and able to multi-task in order to be efficient
- Ability to work as a team with other technicians to accomplish tasks

For consideration, please submit resume to hr@egp.com